

Brigham/ Farr West Pediatrics No show policy effective September 2023

Due to the increased demand for appointments and in fairness to families, sick children, and providers that are waiting for appointments, we require at least 2-hour notice when canceling appointments made the same day and a 24-hour notice when canceling any other type of appointment.

Unfortunately, due to a high increase in patients and families not showing up for appointments with minimal to no notice, we will have to begin charging for missed visits. For any missed appointment that gives less notice than the above requirements will be charged $45. Mental health evaluation appointments are longer appointments therefore if you miss this type of appointment, you will be charged $90. We will not reschedule your missed appointment until the fee is paid.

5 missed appointments for your family, without appropriate cancellation notice, within one year will result in a discharge from the practice, as will 7 total missed appointments ever.

If your family is discharged from the practice, Brigham/ Farr West Pediatrics will be happy to transfer your records to a new provider free of charge. We can also reevaluate adding a family back into the practice 1 year after dismissal upon request.

Thanks for your understanding.